

## INFORMATION ON PPF BANKA A.S.

#### PPF banka a.s.

having its registered office at Prague 6, Evropská 2690/17, post code: 160 41, Company identification No.: 47116129, registered in the Commercial Register kept by the Municipal Court in Prague, Section B, Insert 1834

## 1. INFORMATION ON PPF banka a.s.

1.1 PPF banka a.s. is a Securities Dealer running business under the licence to provide investment services issued by the Czech National Bank. The extent of PPF banka a.s. licence to provide investment services is stated in the Annex to this piece of information.

## PPF banka a.s. Contact Details

Address	Prague 6, Evropská 2690/17, post code: 160 41
Telephone No.	(+420) 224 175 888
E-mail	info@ppfbanka.cz,
Internet website	www.ppfbanka.cz

## 2. SUPERVISORY AUTHORITY

2.1 The activity of PPF banka a.s. as a Securities Dealer is subject to a supervision of the Czech National Bank, which Clients may also contact with possible queries and complaints.

#### **Czech National Bank Contact Details**

Address	Na Příkopě 28, Prague 1, post code: 115 03
Telephone No.:	(+420) 224 411 111
E-mail	info@cnb.cz
Internet website	www.cnb.cz

## 3. CLIENTS COMMUNICATION WITH PPF BANKA A.S.

- 3.1 Client may communicate with PPF banka a.s. in both Czech and English languages.
- 3.2 To communicate with PPF banka a.s. it is possible to use the following communication channels, whereas the conditions of such use is regulated by actual contractual documentation: e-mail, post-office, fax, telephone, personal dealings.
- 3.3 The specification of actual conditions and methods of providing information to the Client and the method of submitting Orders is contained in an individual Agreement with the Client.

## 4. FILING COMPLAINTS AND CLAIMS

4.1 Detailed information about the method and options of filing complaints and claims about the activity of PPF banka a.s. is to find in the PPF banka a.s. Complaint Code, available at the bank's registered office, in the client center of the bank and on the internet website www.ppfbanka.cz.

# PPF BANKA A.S. LICENCE TO PROVIDE INVESTMENT SERVICES

Investment Services	Investment
	Instruments
Main investment services	
Accepting and handover of orders relating to Investment Instruments	IS, CIS, CMI, D
Performance of orders relating to Investment Instruments on the Client's account	IS, CIS, CMI, D
Transactions with Investment Instruments on an the bank account	IS, CIS, CMI, D
Subscription or placement of Investment Instruments with an obligation of their subscription	IS, CIS, CMI, D
Placement of Investment Instruments without obligation of subscription	IS, CIS, CMI, D
Investment Consultancy relating to Investment Instruments	IS, CIS, CMI, D
Additional Investment Services	
Safekeeping and Administration of Investment Instruments including relating services	IS, CIS, CMI, D
Provision of credit or loan to Client for the purpose to enable Transaction with Investment Instrument, in which the credit or loan provider participates	IS, CIS, CMI, D
Consultancy activity relating to the capital structure, industrial strategy and relating issues, as well as giving advice and provision of services relating to the transformation of companies or business transfers	IS
Provision of investment recommendations and analyses of investment opportunities or similar general recommendations relating to the Investment Instrument transactions	IS, CIS, CMI, D
Provision of exchange operations relating to the provisions of investment services	IS
Services relating to the subscription of issues or placement of Investment Instruments	IS, CIS, CMI, D
Service similar to an Investment Service, which relates to property value relating to an Investment Instrument value stated in	D
Section 3 paragraph 1 letter g) to k) of Act No. 256/2004 Coll., on Undertaking on Capital Market and which relating to the	
provision of Investment Services.	

Abbreviation	Investment Instruments
IS	Investment Securities

CIS	Collective investment Securities
CMI	Instruments usually traded on capital market (capital market instruments)
D	Derivatives