

## INFORMATION ABOUT THE BASIC PAYMENT ACCOUNT

The Basic Payment Account is intended for consumers who are Persons Legally Residing in a Member State within the meaning of the Payments Act and do not hold payment accounts kept in the Czech Republic.

### **1. Procedure for opening a Basic Payment Account**

A Basic Payment Account can be opened following a meeting in person with our private banker at the Place of Business at Evropská 2690/17, Praha 6. You can arrange for such meeting over the telephone or in person at any of our Places of Business.

### **2. Parameters of the Basic Payment Account kept by PPF bank:**

- (i) The account is kept in Czech crowns;
- (ii) Interest accrues on the account under the currently valid Interest Rate List of PPF banka, a.s.;
- (iii) On request of the account holder, internet banking can be set up and a debit payment card can be issued in relation to a Basic Payment Account;
- (iv) The opening of the Basic Payment Account is not tied to any requirement to accept any additional chargeable services.

### **3. Charge for the Basic Payment Account**

The Basic Payment Account and the services provided in relation thereto are subject to charge under the currently valid Price List of PPF banka, a.s. for natural persons and sole traders.

### **4. Methods for alternative dispute resolution between the user and the provider**

In the case of a dispute related to a Basic Payment Account, you have the right to resort to the Financial Arbitrator, who is the entity responsible for out-of-court resolution of consumer disputes and who is vested with competences under the Act on the Financial Arbitrator.

Contact details:

Finanční arbitr ČR, Legerova 69/1581, 110 00 Praha 1, tel.: +420 257 042 070, e-mail: [arbitr@finarbitr.cz](mailto:arbitr@finarbitr.cz), [www.finarbitr.cz](http://www.finarbitr.cz)