PPF Banka

TECHNICAL REQUIREMENTS FOR INTERNET AND MOBILE BANKING OF PPF BANKA A.S.

Content:

1. General information

1.1 Internet banking („IB") is provided on the Website at https://ib.ppfbanka.cz.

1.2 Mobile banking (hereinafter referred to as "MB") is provided in the PPF banka Smart Banking applications, online login and authorization in IB and MB (hereinafter referred to as e-Token) is provided in the PPF banka e-Token application. Their current versions are available in Google Play and App Store.

1.3 The current wording of the Technical Requirements and other documents relevant for IB and MB is available at www.ppfbanka.cz.

2. Hardware requirements

2.1 For correct IB display, the monitor of the PC must have a resolution of at least 1366 x 768 pixels.

3. Software requirements

3.1 IB can be operated in operating systems Microsoft Windows and MacOS, in versions supported by the manufacturer (ie. Windows 11 and higher, and MacOS18 and higher).

3.2 The Bank supports IB operations on the following web browsers (32-bit and 64-bit editions), in versions supported by the manufacturer:

– MS Edge,

– Mozilla Firefox,

– Chrome,

– Safari.

IB can also be operated on some other web browsers, in such a case the Bank does not guarantee the accurate operation of IB.

3.3 A pdf file viewer is required to display Account statements.

3.4 To submit Payment Orders in Batches we also recommend having software to generate the batch file in a format supported by the Bank. Supported formats are listed in the document File Formats for import Payment orders.

3.5 MB and e-Token can be run on mobile devices with Android 14.0 and higher operating systems, and Apple iOS 18.X and higher.

4. Communication requirements

4.1 Internet access is required for IB, MB and e-Token operation. The speed and quality of this internet connection must be sufficient to allow operations to be performed in IB, MB and e-Token within the set security time limit which is set to 5 minutes of User inactivity in accordance with applicable European legislation. After its expiration, the User will be automatically logged out of IB and MB, and authorization in the e-Token will be automatically rejected.

4.2 Where restrictions are used for access to and communication with the internet (proxy servers, firewalls etc.), access to the website at https://ib.ppfbanka.cz must be allowed.

4.3 The Bank does not deal with restrictions on the part of the Client.

4.4 All communication runs in the TLS (Transport Layer Security) protocol. Communication is encrypted using security certificates, and so protected against eavesdropping, falsification and forgery.

5. Data volumes processed

5.1 IB is mainly intended for small and medium-sized enterprises and for natural persons who do not process a large volume of Payment Transactions. MB is mainly intended for natural persons.

5.2 The maximum size of imported batch with the bulk Payment order to IB is 10 MB which approximately corresponds to the number of 20,000 items of Domestic Bulk Order (depending on the extent of details entered).